



high desert
pediatrics

8650 Alameda Blvd NE
Suite 101E
Albuquerque, NM 87122

T (505) 255-1866
F (505) 255-1852

Effective January 1, 2023 Late and No-Show Fee Policy

Each time a patient misses an appointment without providing adequate notice, another patient has been deprived of an opportunity to access medical care.

Patients arriving late to an appointment result in our inability to see subsequent patients at the time of their appointment.

We cannot accommodate both late and on-time patients without someone becoming frustrated or upset. Therefore, we have made the decision to prioritize those who arrive on time.

Effective January 1, 2023, we will require 24-hours for cancellation and arrival of 10 minutes before the scheduled appointment time.

Unless there are compelling circumstances, patients who have not arrived by the time of their appointment will be considered as having missed their appointment.

A fee of \$25 will be charged per missed appointment before a new appointment will be scheduled. This is a fee that will not be covered by insurance.

Excessive missed appointments may also result in termination from our practice.

Thank you for your understanding and cooperation in helping us provide the best possible care for all our families.

